

Ticket Insurance

Allianz Assistance

Information document about the insurance product

The Company: AWP P&C - French Insurance Company

Product: Ticket Cancellation

This document summarizes the main covers and exclusions of the policy. It does not take your specific needs and demands into consideration. Full information about this product can be found in the pre-contract and contract documentation.

What type of insurance policy is it?

The **Ticket Cancellation** insurance product is a temporary policy covering the reimbursement of a ticket purchased via Ticketmaster or via one of its partners in the event of it being impossible to use it.



What is insured?

✓ Cancellation cover:

Reimbursement of the covered Admission Ticket in case of a covered event or following events related to studies (ceiling: €200 per ticket)

The covers preceded by a tick (✓) are systematically covered by the policy.



What is not insured?

- ✗ Persons living outside Europe
- ✗ Persons who did not purchase their ticket via TICKETMASTER or one of its partners.



Are there any exclusions from the cover?

Main exclusions:

- ! Deliberate acts including suicide or attempted suicide of the Insured, or fraudulent acts.
- ! Damage resulting from the consumption of alcohol or absorption of medicines, drugs or narcotics, that have not been medically prescribed.
- ! Damage resulting from civil war or foreign war, acts of terrorism, riots, popular movements, coups d'état, hostage taking or strikes
- ! Diagnosed illnesses or bodily accidents that had already occurred, or treatment or relapse or deterioration or hospitalisation between the date on which the Trip booking was made and the date on which this policy was taken out;
- ! *Illnesses* which had previously been diagnosed, had a changed status, a further test or change in treatment within the 30 days prior to the booking of the *Trip*;
- ! Voluntary termination of pregnancy, in vitro fertilisation;
- ! local health situations, pollution, meteorological, natural or climate events;
- ! the employer's refusal to permit paid leave;
- ! The cancellation of the show under the responsibility of the organizer of the event, events occurring between the date of purchase of the ticket and the date on which the insurance policy is taken out, the closing of the location mentioned on the ticket for administrative or regulatory or safety reasons.



Where am I covered?



The cover applies to the Admission Ticket purchased in France.



What are my obligations?

As the risk of the insurance policy being null and void or cancellation of the cover:

■ **On taking out the policy**

Declaring the risk to be covered in good faith so that the insurer is able to assess the risks he is taking,

Paying the indicated premium on taking out the policy.

■ **In the course of the policy**

Declares any new circumstances that could worsen the risks covered or create new risks.

■ **In the event of a claim**

Declares any claim liable to bring any one of the covers into play under the established conditions and times and attach all necessary documents for the assessment of the claim,

Informs the insurer about any policies that may have been taken out for the same risks, in full or in part, with other insurers, and of any reimbursement received for a claim.



When and how are payments made?

The premium must be paid at the same time as the show ticket is booked.

Persons who did not purchase their ticket via TICKETMASTER or one of its partners.



When does the cover begin and when does it end?

The policy enters into effect immediately after the payment of the premium and terminates on the day and at the time indicated on the Admission Ticket.



How do I cancel the contract?

Since this is a temporary policy, the insured is not entitled to cancel it.